

Quality Policy

Business Unit “Services”



In line with the mission of IRE-IRE ELIT and adhering to the five basic values of the company (responsibility, competence, team spirit, partnership and innovation), our ambition is to become a partner of reference for monitoring the environment and protection of the general public, while guaranteeing quality solutions for our customers thanks to our expertise in the field of radioactivity.

In order to achieve this, we are committed to an ambitious strategy which aims at:

- ✓ Increasing our visibility
- ✓ Developing our range of measurement and laboratory services
- ✓ Enhancing the marketing of our equipment and technical developments
- ✓ Perfecting our expertise by carrying out projects
- ✓ Making progress in automating operations
- ✓ Preparing a range of future choices

Based on this strategic plan, the company's ambition is to be seen as best-in-class in terms of quality and responsiveness.

This strategy is supported by our quality approach which is underpinned by ISO 9001 certification for our project activities and dismantling and ISO 17025 accreditation of our laboratories. The strategy developed takes account of the context in which we are developing including risks and opportunities that use an approach at all levels of the organisation making full use of the expectation and constant improvement of the company's results.

The management undertakes to draw up the steps required in order to:

- ✓ satisfy applicable requirements
- ✓ constantly improve the quality management system
- ✓ respond to the expectations of our customers by ensuring adherence to agreed deadlines, the quality of the services provided and the ethical integrity, while preserving impartiality and confidentiality
- ✓ ensure the growth of the business unit
- ✓ continually improve the techniques used and the level of staff training

Elements of the Quality Management System are monitored on a regular basis by means of general and operational indicators as laid down in our management procedures.

Objectives are scrutinised annually during management reviews and included in the company's strategic framework.

In order to completely satisfy our customers and to continue our activities, the Management requires all staff to actively participate in achieving these objectives.

The Management undertakes to inform all staff of the quality policy, to ensure that it is understood and applied.

Grégory Delécaut
Head of BUS

Erich Kollegger
General Manager of IRE / IRE ELIT